

# UnitedHealthcare Medical Claim Form

## What is this form for?

If you are enrolled in the Elevate or Elevate Plus plans (all states) or the GEHA High Option, Standard Option, or HDHP medical plan and the policyholder lives in any of the following states:

*Alabama, Arkansas, California, Delaware, Florida, Hawaii, Idaho, Illinois, Indiana, Iowa, Kansas, Louisiana, Maryland, Minnesota, Mississippi, Missouri, Montana, Nebraska, New Mexico, North Carolina, North Dakota, Oklahoma, Oregon, South Carolina, South Dakota, Tennessee, Texas, Utah, Virginia, Washington DC, West Virginia, Wisconsin, Wyoming*

Use this form to request payment for eligible care you've already received.

## Things to remember

- Complete this form on your computer before printing it. You can also complete it by hand.
- Make a copy of this claim form, claim details and receipt(s) to keep for your records.
- Send the claim as soon as you can and as close to the date of service as possible.
- Be sure your member ID and the provider's or facility's details are clear and complete on the claim. This will help you receive faster payment.
- Send a detailed claim of the services from your provider, not just a receipt of your payment. Details like service codes and diagnosis codes are needed to process your claims quickly and correctly.

If you have not paid your out-of-network bill in full, mail your claim form to:

UnitedHealthcare Shared Services  
P.O. Box 30783  
Salt Lake City, UT 84130-0783

If you have already paid your out-of-network bill in full, mail your claim form to:

GEHA  
P.O. Box 21542  
Eagan, MN 55121

## What happens next

After processing your claim, you'll receive an Explanation of Benefits (EOB). The EOB explains the charges applied to your deductible (the amount you pay for covered services before your plan begins to pay) and any charges you may owe the provider. Please keep your EOB on file in case you need it in the future.

